Connected Backup

Software Version 9.0.7.1

Release Notes

Micro Focus®

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Documentation updates

The title page of this document contains the following identifying information:
- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit https://www.microfocus.com/documentation/connected-backup/.

Support

Visit the MySupport portal to access contact information and details about the products, services, and support that Micro Focus offers.

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- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the Access Levels descriptions.

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Introduction

This document describes the new features and resolved issues for Micro Focus Connected Backup version 9.0.7.1.

> **IMPORTANT: Note to Connected Backup SaaS customers**
>
> - Connected Backup SaaS customers are now eligible and required to update to the latest version (Connected 10 SaaS).
>
> - We are offering an assisted upgrade program for this update.
>
> - Customers will be provided an equivalent quantity they have already subscribed to, in the new Connected 10 SaaS environment.
>
> - This new Connected Backup release will no longer be applied on the Connected Backup SaaS environments, as it is in the process of being retired and is no longer available for general customer use.
>
> - For any questions on this process or program, you can reach us at Connected@microfocus.com.

New in this Release

This section lists the enhancement that Connected Backup version 9.0.7.1 contains.

- **Supports macOS Sonoma and Apple Silicon**

  Added support for macOS Sonoma (14.0) on Intel processors and Apple Silicon (M1/M2) with Rosetta installed.

  > **NOTE:** Make sure Rosetta is installed for Connected Backup 9.0.7.1 to work with Apple Silicon (M1/M2).

Resolved Issues

This section lists the resolved issues in Connected Backup version 9.0.7.1.

- **280339** - Resolved issues with SQL Server related Security changes

- **604045** - Resolved an issue where Connected Backup is not compatible with Microsoft OneDrive under Windows 11.

> **NOTE:**
> - Connected Backup defined Extended stored procedures that are deprecated by SQL Server are now replaced with CLR User-defined functions.
>
> - Extended stored procedure **xp_logevent** is no longer used by Connected Backup.

Known issues

This section lists the known issues for Micro Focus Connected Backup 9.0.7.1 release.

- **882086** - In Connected Backup Support Center, the version of macOS Sonoma is displayed as Platform Unknown.

- **513125** - Media Agent localized help is not working.

- **CB-43881** - Unable to retrieve files from MyRoam with DC on Windows Server 2008 R2 SP1 and SQL Server 2008 R2 SP3.

- **CB-43785** - Instead of 'Account Locked', you may receive '500 internal server error / Unexpected error' while retrieving data via MyRoam when compactor is processing data for the account.

  > **NOTE:** The 500 internal server error / Unexpected error will no longer be displayed when compactor is done processing the data for the account and released it. After this, you will be able to retrieve data via MyRoam.

- **CB-42702** - While retrieving files using BDRT tool if the tool finds any invalid account then for such accounts the account number in the agent log file name will be named as <00000-00000>. For example, Agent_00000-00000_09-10-2020_06-09.txt.

- **CB-41925** - Due to support for Mac Notarization, the Mac Agent custom branding will be removed post agent upgrade to 9.0.2 or above.

- **CB-41962** - Unable to retrieve backed up file set when you double-click on Myroam_Expander.

  Workaround: See Retrieve files via Myroam_Expander.

- **CB-41950** - The user-defined agent install folder is changed to the default install folder structure when the branded agent is upgraded to 9.0.2 (from 9.0.1 or prior versions).

- **CB-41873** - When you back up large number of files, the **View History Details** doesn't display the list of backed up files in the **History** tab of the Mac agent.

  Workaround: Manually click the **columns** on the window to display the list.

- **CB-41504** - Uninstall wizard hangs for Re-branded Mac Agents on Mac 10.15 Catalina.

  Workaround: Uninstall the agent with command line.

  For details, see **Remove/Uninstall > Use the command-line** section in *Connected Backup Installing Mac Agents document*.

- **CB-41483** - Mac Executable shows as normal file after retrieved from MyRoam.

  Workaround: perform **one** of the following workarounds:

  - From the terminal, manually add execute permission to MyRoam_Executable and then run it.

    or

- ○ Turning off the setting preference in Safari and Firefox to automatically extract the downloaded zip file and then use third party app, like WinRar, to extract the downloaded retrieve file.

  This will retain the execute permissions of the MyRoam_Expander and it can be run as usually.

- **CB-41530** - Permissions of binary files changes upon retrieval from MyRoam.

  Workaround: Turning off the setting preference in Safari and Firefox to automatically extract the downloaded zip file and then use third party app, like WinRar, to extract the downloaded retrieve file.

  This will retain the execute permissions of the MyRoam_Expander and it can be run as usually.

Requirements

Connected Backup version 9.0.7.1 supports 64-bit standalone, mirrored, or clustered (mirrored or non-mirrored) Data Center configurations installed as one of the following:

- New installation

- Upgrade from Connected Backup 9.0.4 or later

You can upgrade the PC Agent from the following version of Connected Backup components:

- Connected Backup Agent 8.5.1.1 (Windows 7 only) and 8.8.2 (Windows 10 or above)

You can upgrade the Mac Agent from the following version of Connected Backup components:

- For macOS 10.15 (Catalina) - Connected Backup Agent 8.11.5, or later

- For macOS 11 (BigSur) - Connected Backup Agent 9.0.3, or later

- For macOS 12 (Monterey) - Connected Backup Agent 9.0.5.1, or later

- For macOS 13.0 (Ventura) - Connected Backup 9.0.7, or later

- For macOS 14.0 (Sonoma) - Connected Backup 9.0.7.1 or later (with Rosetta installed for Apple Silicon (M1/M2))

For information about the system requirements, supported platforms, and software dependencies for Connected Backup 9.0.7.1, refer to the *Connected Backup* 9.0.7 *Requirements Matrix.*

Install Notes

This topic provides information about Connected Backup 9.0.7.1 installation and upgrade for specific scenarios. If you host your own Connected Backup environment, then refer to *Connected Backup Installing the Data Center* or *Connected Backup Upgrading the Data Center* documentation for complete installation or upgrade information.

The following Connected Backup packages are available for this release:

- `v9.0.7.1.bdc.english.zip`

  Contents:

  - `ConnectedBackup_9.0.7_License.txt`

  - `BDC folder`

- `v9.0.6.mgmtApi.zip`

  Contents:

  - `ConnectedBackup_9.0.6_License.txt`

  - `ManagementAPI folder`

  - `Atmy.Cntd.ManagementConfig.dll`

  - `ManagementAPIInstallManager.dll`

  - `ManagementAPIServiceInstaller.exe`

  - `ManagementServiceCmdLineInstaller.exe`

- `v9.0.7.1.dctoolkit.zip`

  Contents:

  - `ConnectedBackup_9.0.7_License.txt`

  - `Toolkit folder`

- `v9.0.7.1.BDRToolPkg.zip`

  Contents:

  - `ConnectedBackup_9.0.7_License.txt`

  - `BulkDataRetrieveTool.exe`

  - `icudt58.dll`

  - `icudt58x64.dll`

  - `icuuc58.dll`

  - `icuuc58x64.dll`

Retrieve files via Myroam_Expander

When you double-click on Myroam_Expander and you are not able to retrieve backed up file set then to retrieve files, perform the following workaround:

1. Use Safari to download files from an Agent account on a Mac computer.

2. Extract the contents of the ZIP file, right click on **Myroam_Expander** and select the **Open with < Terminal** option.

> **NOTE:** When you select **Open with < Terminal** option and if you are retrieving the backed up file set for the **first** time, a pop-up message similar to the following is displayed:
> `Myroam_Expander can't be opened because identity of the developer cannot be confirmed.`
> Click **Open** will allow you to retrieve backed-up file set without any error.

Once you have given the permission to run Myroam_Expander then from next time onwards a pop-up message similar to the following is displayed:

`Myroam_Expander is a Unix app downloaded from the Internet. Are you sure you want to open it ?`

Click **Open** to retrieve the backed up file set.

Disable weak cipher

After installing the Support Center or AMWS web services application on a system, it is preferable to disable any weak and vulnerable cipher having a block size of 64-bits, all RC4 ciphers, and other ciphers.

The following are some of the examples:

- Block size of 64-bits -
  - Triple DES
- RC4 ciphers -
  - TLS_RSA_WITH_RC4_128_SHA
  - TLS_RSA_WITH_RC4_128_MD5
- Other ciphers -
  - TLS_RSA_WITH_AES_256_CBC_SHA (0x35)
  - TLS_RSA_WITH_AES_128_CBC_SHA (0x2f)
  - TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA (0xc014)
  - TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA (0xc013)

Documentation

The following documentation was updated for this release.

- *Connected Backup Installing Mac Agents*
- *Connected Backup Requirements Matrix*

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Feedback on Micro Focus Connected Backup 9.0.7.1 Release Notes

Add your feedback to the email and click **Send**.

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We appreciate your feedback!