

# Connected Backup

Software Version 8.11

## Interoperability Matrix



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- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
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Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

## Interoperability matrix

This document describes the third-party software that works with the components of Micro Focus Connected Backup 8.11. It also describes how Connected Backup complies with third-party software requirements.

### ***Data Center***

The following table lists the third-party software that works with the Data Center software.

Component	Specifications
Server virtualization	<p>Server virtualization software.</p> <p>Performance of VM configurations is similar to physical machines; however, it is not guaranteed.</p> <p>To use VMs for your deployment, adhere to the following guidelines:</p> <ul style="list-style-type: none"> <li>• Configure each VM as you would a physical machine.</li> </ul> <p>The amount of hardware resources that you allocate to each VM instance must equal or exceed the minimum amount specified for a physical configuration.</p> <ul style="list-style-type: none"> <li>• Each data center server requires I/O channels dedicated at the physical level. Ensure that you use: <ul style="list-style-type: none"> <li>• Dedicated physical disk controller</li> <li>• Separate physical disk volumes</li> <li>• Dedicated memory</li> <li>• Dedicated CPUs</li> </ul> </li> <li>• While VMs allow you to share storage, to ensure database performance and data integrity, configure VMs for non-shared storage.</li> </ul> <p>Follow the storage recommendations for physical configurations, with one exception: you can follow your company standard for Web server configuration of Connected Web Services applications.</p> <ul style="list-style-type: none"> <li>• Existing data center disk volume configurations still apply. Separate volumes for: <ul style="list-style-type: none"> <li>• database .mdf files</li> <li>• transaction log .ldf files</li> <li>• Archives</li> </ul> </li> </ul>
Enterprise directory	LDAPv3
Anti-virus	If you install anti-virus software on the Data Center server, do not let the antivirus

Component	Specifications
software	software scan the Customer archive folders, the SQL databases (.mdf), or the SQL transaction logs (.ldf).

## ***PC Agent***

The following table lists the third-party software that works with the Connected Backup PC Agent software.

Component	Specifications
Mail client (Processed by Connected EmailOptimizer)	<p>Any of the following applications:</p> <ul style="list-style-type: none"> <li>• Microsoft Outlook 2016 Version 1708, Build 16.0.8420.1000 or later (32-bit and 64-bit)</li> <li>• Microsoft Outlook 2013 (32-bit and 64-bit)</li> <li>• Microsoft Outlook 2010 (32-bit and 64-bit)</li> <li>• Microsoft Outlook 2007, up to SP2</li> <li>• Microsoft Outlook 2003 SP3</li> <li>• IBM Lotus Notes/Domino 8.5.1 (32-bit only), 8.5.2 (32-bit only), 9.0, and 9.01</li> </ul>

## ***Mac Agent***

The following table lists the third-party software that works with the Connected Backup Mac Agent software.

Component	Specifications
Mail client	<ul style="list-style-type: none"> <li>• Microsoft Outlook 2011</li> <li>• Microsoft Outlook 2016</li> </ul>