Connected Backup

Software Version 8.11.2

Release Notes

Document Release Date: February 2019
Software Release Date: February 2019

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The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the Access Levels descriptions.

Contents

Introduction

This document describes the new features and resolved issues for Micro Focus Connected Backup version 8.11.2.

New in this Release

Micro Focus Connected Backup version 8.11.2 release resolves a compatibility issue within the Connected Backup Data Center license mechanism.

> **NOTE:** If the Connected Backup Data Center version is 8.9, 8.10, or 8.11, make sure to upgrade to 8.11.2 release as a prerequisite for subsequent upgrades to the future Connected Backup releases of version higher than 8.11.2.

Resolved Issues

This release does not contain any resolved issues.

Known issues

This section lists the known issues and workarounds for Micro Focus Connected Backup 8.11.2 release.

- If TLS 1.0 is disabled on the Data Center servers, Connected Reporting Services (CRS) version 1.3.4 will not work.
- In the localized PC Agent application, the script error appears when you view help topics in Spanish, German, and French languages.

  Workaround :

  Click **yes** in the **Script Error** window to run the script and display the help topic.

Requirements

Connected Backup version 8.11.2 supports 64-bit standalone, mirrored, or clustered (mirrored or non-mirrored) Data Center configurations installed as one of the following:

- New installation
- Upgrade from Connected Backup 8.9, or later

You can upgrade the PC Agent from the following version of Connected Backup components:

- Connected Backup Agent 8.8.5, or later

You can upgrade the Mac Agent from the following version of Connected Backup components:

- For macOS 10.12 (Sierra) - Connected Backup Agent 8.8.5.2, or later
- For macOS 10.13 (High Sierra) - Connected Backup Agent 8.8.7.2, or later
- For macOS 10.14 (Mojave) - Connected Backup Agent 8.10.2

For information about the system requirements, supported platforms, and software dependencies for Connected Backup 8.11.2, refer to the *Connected Backup* 8.11 *Requirements Matrix.*

Install Notes

This topic provides information about Connected Backup 8.11.2 installation and upgrade for specific scenarios. If you host your own Connected Backup environment, then refer to *Connected Backup Installing the Data Center* or *Connected Backup Upgrading the Data Center* documentation for complete installation or upgrade information.

The following Connected Backup packages are available for this release:

- `V8.11.2.bdc.english.zip`

  Contents:

  - `BDC folder`
- `V8.11.managementApi.zip`

  Contents:

  - `ManagementAPI folder`
  - `Atmy.Cntd.ManagementConfig.dll`
  - `ManagementAPIInstallManager.dll`
  - `ManagementAPIServiceInstaller.exe`
  - `ManagementServiceCmdLineInstaller.exe`
- `V8.11.2.dctools.zip`

  Contents:

  - `Toolkit folder`
- `V8.11.2.BDRToolPkg.zip`

  Contents:

- BulkDataRetrieveTool.exe
- icudt48.dll
- icudt48x64.dll
- icuuc48.dll
- icuuc48x64.dll

Upgrade Data Center to 8.11.2 version

The naming convention for mount point share names changed as of Connected Backup version 8.8.7. If you're upgrading from a version prior to 8.8.7, and have manually configured the Mount Points on the Data Center, refer to the 8.8.7 release notes and follow the steps to ensure volume accessibility.

Disable weak cipher

After installing the Support Center or AMWS web services application on a system, it is preferable to disable any weak and vulnerable cipher having a block size of 64-bits, such as Triple DES.