

# Connected Backup

Software Version 8.11.3

## Release Notes



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## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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## Introduction

This document describes the new features and resolved issues for Micro Focus Connected Backup version 8.11.3.

## New in this Release

The following is the enhancement that Connected Backup version 8.11.3 contains:

- **Move from Oracle JRE to Azul Zulu JRE only for Mac Agent**

Connected Backup replaces Oracle JRE with Azul Zulu JRE. This impacts the following Connected Backup component:

- The Mac Agent is now shipped with Azul Zulu 8u202 for Mac.

## Resolved Issues

This release does not contain any resolved issues.

## Requirements

You can upgrade the Mac Agent from the following version of Connected Backup components:

- For macOS 10.12 (Sierra) - Connected Backup Agent 8.8.5.2, or later
- For macOS 10.13 (High Sierra) - Connected Backup Agent 8.8.7.2, or later
- For macOS 10.14 (Mojave) - Connected Backup Agent 8.10.2, or later

For information about the system requirements, supported platforms, and software dependencies for Connected Backup 8.11.3, refer to the *Connected Backup 8.11 Requirements Matrix*.

## Install Notes

This topic provides information about Connected Backup 8.11.3 installation for specific scenarios.

The following Connected Backup package is available for this release:

- v8.11.3.0.macagentfileset.english.zip

Content:

- English 8.11.3 mac agentfileset folder

### Before you begin

Download the package from the [MySupport portal](#) to a location that you can access from your Data Center servers.

### Install Agent Fileset Update

You must install the fileset update on each Data Center server that hosts a Registry database.

#### NOTE:

The location of these Registry databases depends on the type of Data Center configuration that you use.

- In a stand-alone configuration, the Data Center contains the Registry database.
- In a mirrored Data Center configuration, both Data Center servers contain a Registry database.
- In a clustered Data Center configuration, the Registration Master servers contain a Registry database.
- In a non-mirrored clustered Data Center configuration, the Data Center contains a single Registry Master server and multiple Directory servers. The Registry Master server is associated with the Registry database.

### To install Connected Backup 8.11.3 Mac Agent Files

1. Extract the contents of v8.11.3.0.macagentfileset.english.zip to the following folder of each Data Center server that hosts a Registry database:

`\DataCenter\Configuration$\-1\MACAgentFileSets`

2. On the server that hosts Support Center, open the Windows Registry Editor, and then set the value of the MSIRefresh registry key to 1.

The location of the key is: HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Connected\SupportCenter

3. Log in to Support Center using a technician ID that has **Refresh Cached Database State** permission.

**TIP:**

The Admin account created by the Support Center installation process has this permission.

4. Click the refresh icon  in the upper left pane.

The Support Center loads the new Agent file sets.

5. On the server that hosts Support Center, open the Windows Registry Editor, and then set the value of the MSIRefresh registry key to 0.

The location of the key is: HKEY\_LOCAL\_MACHINE\SOFTWARE Wow6432Node\Connected\SupportCenter

6. To verify the installation, complete the following steps:
  - a. In the left menu, expand **Configurations > Mac**, and then click **Agent Versions**.
  - b. Ensure that the **Agent** list on the Agent Versions page contains the file sets that you installed for this release.
  - c. Create a new Agent Version which specifies the release in the Agent list.

**NOTE:**

To use a new release, each agent file set you install must be associated with an Agent Version.

For more information on how to work with Agent Versions and Configurations, refer to Support Center Help.